



CLIENT **SUCCESS** STORY: KEEPING DAWSON GROUP **ROLLING**

DAWSON GROUP

At Budget Mobile Body Shop, we understand that every moment a vehicle is out of commission, it means lost opportunities and potential disruptions to your business. That's why when Dawson Group, a leading provider of business-to-business truck and trailer solutions with a fleet of over 12,000 vehicles, reached out to us, we knew time was of the essence.

With a reputation spanning over 50 years and 24 locations across the UK, Dawson Group is synonymous with reliability and efficiency. Having partnered with them for nearly a year, we were well-versed in their commitment to excellence.

DAF FIXED BODY TRUCK

THE CHALLENGE

We alerted the team when Dawson Group contacted us on a Monday afternoon regarding a puncture-damaged DAF Fixed Body Truck scheduled for shipment on Friday. We put provisions in place for their repair needs. Despite the tight timeline, we were determined to ensure the truck was repaired to specification, allowing Dawson Group to honour their contract.

- Puncture damage to the O/S rear side wall.
- Repair & Painting needed on inside and outside of side wall.

KEY FACTS | THE CLIENT

- Large lease company.
- Client for over a year.
- They use our mobile service at the Doncaster and Leeds sites, as well as our commercial bodyshop repairs.

KEY FACTS | THE REPAIR

- Collected vehicle Monday afternoon and started repairs Tuesday morning.
- Polished and cleaned truck by Wednesday morning, ready for collection in the afternoon.

THE SOLUTION

Our experienced repair team, equipped with the latest tools and expertise, swiftly collected the truck and began repairs on Tuesday afternoon. Understanding the importance of quality craftsmanship, we utilised our fully operational commercial body shop to guarantee top-notch finishes.



THE RESULTS

The damage to the O/S rear side wall required meticulous attention, both inside and out. Through efficient coordination and dedication, we completed the repairs within 48 hours, well ahead of schedule. By Wednesday afternoon, the truck was ready for collection, allowing Dawson Group to proceed with their commitments without delay.



BEFORE



AFTER

THE CONCLUSION

At Budget Mobile Body Shop, we take pride in delivering exceptional service, ensuring our clients can keep their wheels turning smoothly. If you need reliable repairs that will keep you from slowing down, trust Budget Mobile Body Shop to do the job right every time.

A FAMILY RUN BUSINESS

We are an independent, family-run and family-owned commercial bodyshop business, proud to offer a comprehensive range of services through a single point of contact:

- Mobile Bodyshop Service.
- Commercial Bodyshop.
- Commercial Panel Painting.

As a fast-growing business with a rich history in the bodyshop industry dating back to the 1970s, we recognised the demand for a mobile bodyshop service. Our mobile service provides HGV and LCV repairs directly at customers' sites, enabling them to bypass traditional bodyshop queues and significantly reduce their Vehicle Off Road (VOR) times. This innovation has proven to be highly popular and effective.



We pride ourselves on our exceptional service levels and unmatched quality of workmanship. These attributes have enabled us to consistently achieve the highest levels of customer satisfaction. We invite you to experience the difference of working with a dedicated and professional team that values quality, efficiency, and customer satisfaction above all else.

GET IN TOUCH

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